

Here is the link for the reservation check in form for you to fill out and email back to the pet hotel.

[Check In Form](#)

1. Arrive for check in and check out on time

2. Check in at the iron gate, put a slip leash on your dog that is hanging on the gate, remove your leash and collar and take it home. Put your dog inside the iron gate area. Staff will be there to greet your dog and check them in. Leave your dog in the area and shut the gate and walk away. It will be the same way to check out your pet will be waiting in the iron area for you. You will put your leash and collar on and leash slip leash in the iron gate area. (picture is attached to this email to show you where to check in and out)



3. Day before check out you will receive a Square invoice to pay your boarding on line with Square. You will pay for the invoice before you check out.

4. Staff will be masked for customer's safety and their safety. We also ask that customer's be Masked.

5. We are only allowing your own diet in, treats & medication if your pet is taking medication. If you are bringing your own diet it must be in baggies. You do not need to bring your own diet or treats if we will be feeding the pet hotel diet. (The pet hotel has everything your pets need's to stay with us: bowls, bedding, & outside toys).

6. Everything is the same at the pet hotel staff, routine, & care. The only thing different is the pet hotel office is closed at this time to the public.

If you have any questions please let me know.

Thank you, Mindy